Cookies and browser storage

Express Skylights | Version 2026-11-27-v1 | Effective 27 November 2026

Necessary storage

Our hosting provider sets one strictly necessary cookie. It makes sure every page you load comes from the same version of the site. It holds no information about you and expires within 7 days.

Basket items, account sessions and requested support-chat history use browser storage to provide those functions. A remembered consent choice is necessary to honour your preferences. Browser clearing removes local data; it does not erase stored orders or enquiries. Google Fonts requests are used to display the site’s fonts, not to load advertising tags.

Separate optional choices

Analytics, provided by Lovable and Google Analytics 4, measures optional clicks and behaviour. Advertising is a separate optional purpose; no Google Ads tags are currently configured. Each purpose has its own choice, initially off. No advertising choice is treated as analytics consent or vice versa.

Accept all and Reject all have equal prominence. Ignoring the banner grants nothing. Cookie settings is always available in the footer; change or withdraw either purpose without reloading. Global Privacy Control overrides saved acceptance, keeps optional purposes off and disables those switches.

Your choice is saved in your browser for 6 months after you reject and 12 months after you accept. We ask every visitor first for optional actions. Google scripts load only after the relevant purpose is accepted; withdrawal sends denied signals and stops subsequent optional app events. Previously lawful processing is not undone by withdrawal.

Anonymous basic visit statistics

We count basic visit statistics for every visitor, whatever you choose on our cookie banner: pages visited, time on page, page speed and errors. This uses no cookies and does not identify you. Lovable analytics stores nothing on your device, does not keep IP addresses and cannot recognise returning visitors.

With analytics opt-in it also records clicks. Basic statistics include referral source, country, browser, operating system and device type. Detailed records are kept for 90 days and daily summaries for a year. Lovable collects this data for us. Lovable’s privacy policy explains how it handles it: https://lovable.dev/privacy.

Managing storage

Use Cookie settings to withdraw optional purposes, or your browser to delete existing cookies/storage. Deleting or blocking essential storage can affect basket, account and chat functions. Google Analytics may set visit-measurement cookies after analytics consent. Their names and lifetimes depend on Google and browser settings; Cookie settings stops subsequent optional events, while your browser can delete existing cookies. See Privacy for recipients, lawful bases, retention and your rights.